SARAGARHI™

SECURITY SOLUTIONS

(ISO 9001 : 2015, ISO 14001 : 2015, ISO 45001 : 2018, SA 8000 : 2014 & ISO/IEC 27001 : 2022 Certified)

SARAGARHI
DUTY BEFORE SELF
SECURITY SOLUTIONS

CAPSI
CENTRAL ASSOCIATION
OF PRIVATE SECURITY INDUSTRY
ISO 9001:2015 Certified

SARAGARHI OVERVIEW

THE LEADERSHIP

Col. Maninder Singh Chahal (Retd.)
Group Chairman & Managing Director

Air Marshal Kulwant Singh Gill (Retd.)
Honorary Director

Col. GS Bawa (Retd.)
Executive Director

Brig. SPS Prahar (Retd.)
Advisor

Mr. Satish Sharma
Associate Director

Mr. Harman Chahal
Chief Executive Officer

Mr. Arjunjot Singh Chahal, B.A. LL.B. (Hons.)
Chief Operating Officer

About Us Saragarhi

Who We Are?

We at Saragarhi take a pledge to deliver the most effective, unchallenged, and tailored core Security Solutions to our esteemed clients. The company is having professionals from both Military and Civil background, together with bringing an experience of more than 30 years to the organization.

Our experienced team of Professional Security Practioners are working hard each day on training, technology, and structured network to build new innovative ideas and building strong commitment to maintain highest levels of Services. As an integrated Security Solutions organization, we are securing hundreds of miles, high risk assets, sensitive installation's and protecting thousands of lives. The organization's current portfolio of services at the country level includes the following, and more details are available in the other sections of this profile.

What we do?

We provide risk-based security solutions with interface of technology for better governance and proactive response.

How we do it?

- Security Services
- Electronic Security Solution
- Command Center and Business Application Solutions

Certifications acquired

01	ISO 9001 : 2015 Quality Management Systems
02	ISO 1400 : 2015 Environmental Management Systems
03	ISO 45001 : 2018 Occupational Health and Safety Management Systems
04	SA 8000 : 2014 Social Accountability Systems
05	ISO / IEC 27001 : 2022 Information Security Management Systems

![Saragarhi Security Solutions logo]

SARAGARHI
SECURITY SOLUTIONS

- Trained Security Manpower Pan India
- CAPSI Member
- An ISO 9001 : 2015 Certified Organization
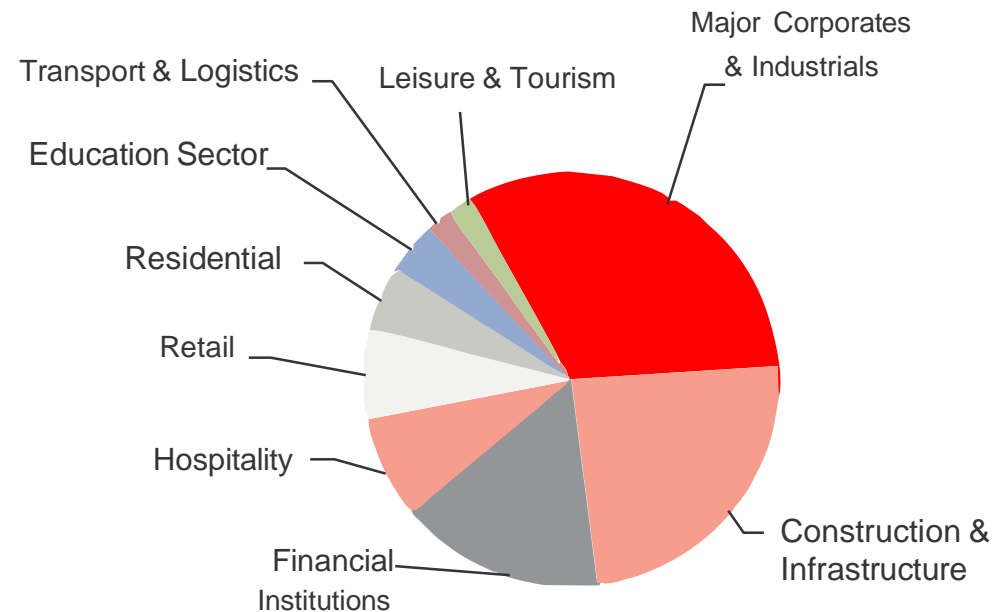- 100% Non Unionised Employees accross India
- Proven Industry Track Record
- Customer Site Training Capability
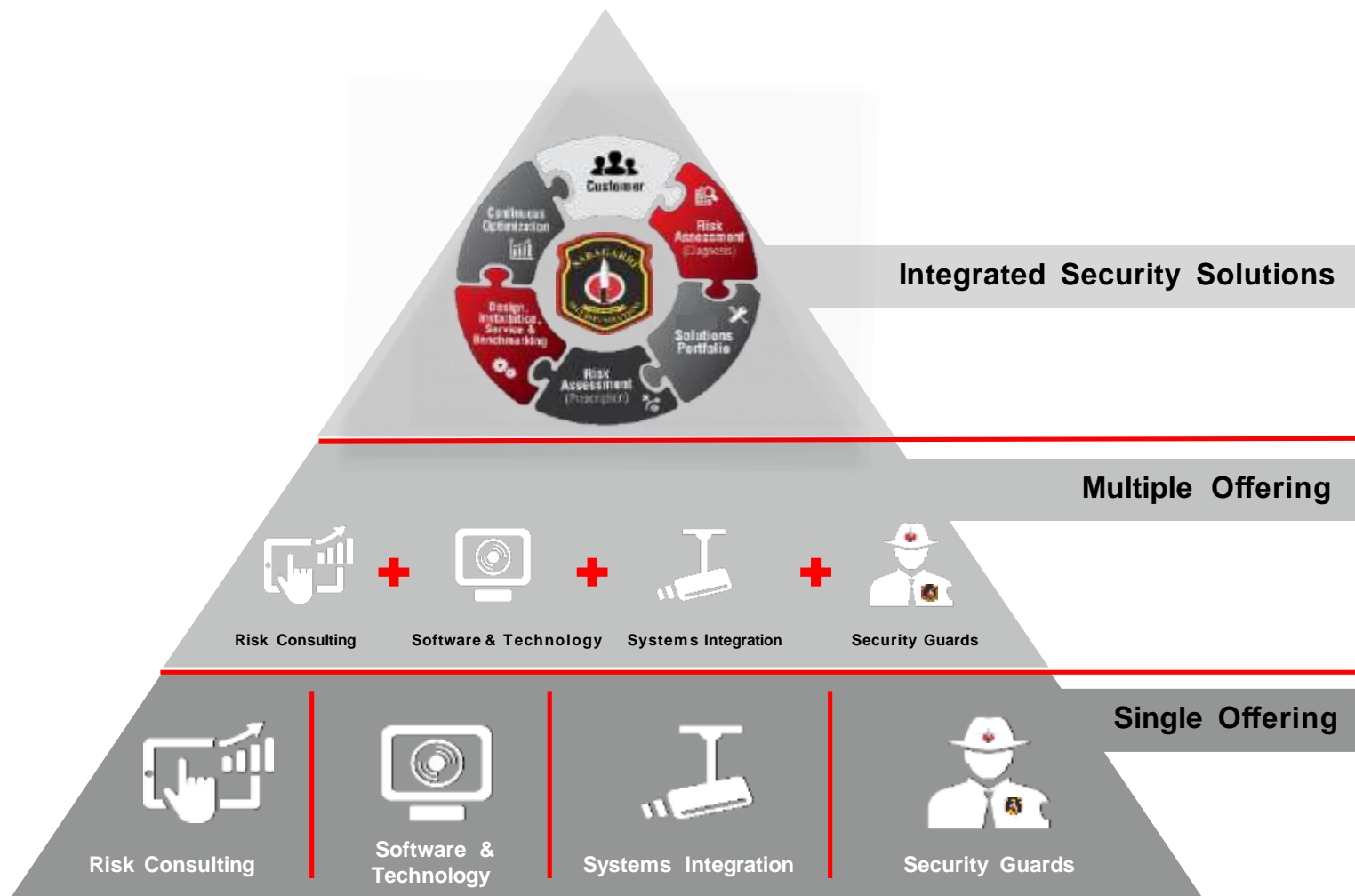- Mobile Applications For Security Operations
- 24 X 7 Help Desk

Customer Segment Sales 2022

Segments shown in pie chart:
- Major Corporates & Industrials
- Construction & Infrastructure
- Financial Institutions
- Hospitality
- Retail
- Residential
- Education Sector
- Transport & Logistics
- Leisure & Tourism

SARAGARHI
Service offerings

Integrated Security Solutions

Multiple Offering

Risk Consulting   Software & Technology   Systems Integration   Security Guards

Single Offering

Risk Consulting   Software & Technology   Systems Integration   Security Guards

Vital Security Equipment

DFMD with Temperature Screening

- A door Frame Metal Detector (DFMD) is a metal detector fitted in a door to detect metal that may be hidden on the body of the person passing through this door

- **Working :-** It send powerful, short bursts (pulses) of current through the coil of wire, Each pulse generates a short magnetic field. when a piece of metal passes through the magnetic field, a reflected magnetic field is created.

WALKIE-TALKIE

- Walkie-talkies are handheld, portable radios which communicate wirelessly on shared frequency band.

- Each battery powered unit contains a transmitter/receiver and antenna.

- A loudspeaker that often doubles up as a microphone when you talk into it, and a button that you push to talk (PTT)

- They're particularly handy i places where cellphone network coverage is poor or unaviable (in disasters or emergencies.

Hand Held Metal Detector (HHMD)

- Hand held Metal Detectors are designed for quick & efficient body scanning for knives, weapons and concealed metal objects.

Under Vehicle Inspection System

The under vehicle mirror is used to locate explosives, suspicious objects & smuggling contraband goods.

RECRUITMENT

Background Verification

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SECURITY SOLUTIONS

Background Verification

- Residential Check
- Academic Record Check
- Employment Check
- Reference Check
- Criminal Record Check
- Database Check
- Civil Litigation Check
- Identity Check

Identity Check
Purpose -:
► For Employee screening
► Maintenance of Security
► Checking Credit History
► Checking Criminal History
► Checking Character of Individual

Steps for BGV Process -:
► Candidate submit the duly filled BGV Form
► Submission of supporting documents -:
  a) Copy of Pan Card
  b) Copy of AadharCard
  c) Copy of Address Proof
  d) Copy of Previous Employment
► Filled form send for Police Verification
► Original form duly verified by Police kept by SARAGARHI and copy submitted to client , if required

Saragarhi| Selection of Manpower

Stage -1

- F2F interview along with candidates profile.
- Qualification: Minimum
  10th Pass for SG & 12TH for
  SS. For Ex Service men- Retired Army (NCO/JCO)
- Communication skills
- Height : Min 160 cm for Males & 150 cm for
  Females.
- Age: Between 25-45Years
- Professional experience & knowledge
- Computer/ Technical skills
  if any

Stage 4

- Client interview with documents along
  with comments from Saragarhi selection
  committee. If Required.

Stage -2

- Original Certificates of Qualification.
- Experience Certificate (if any)
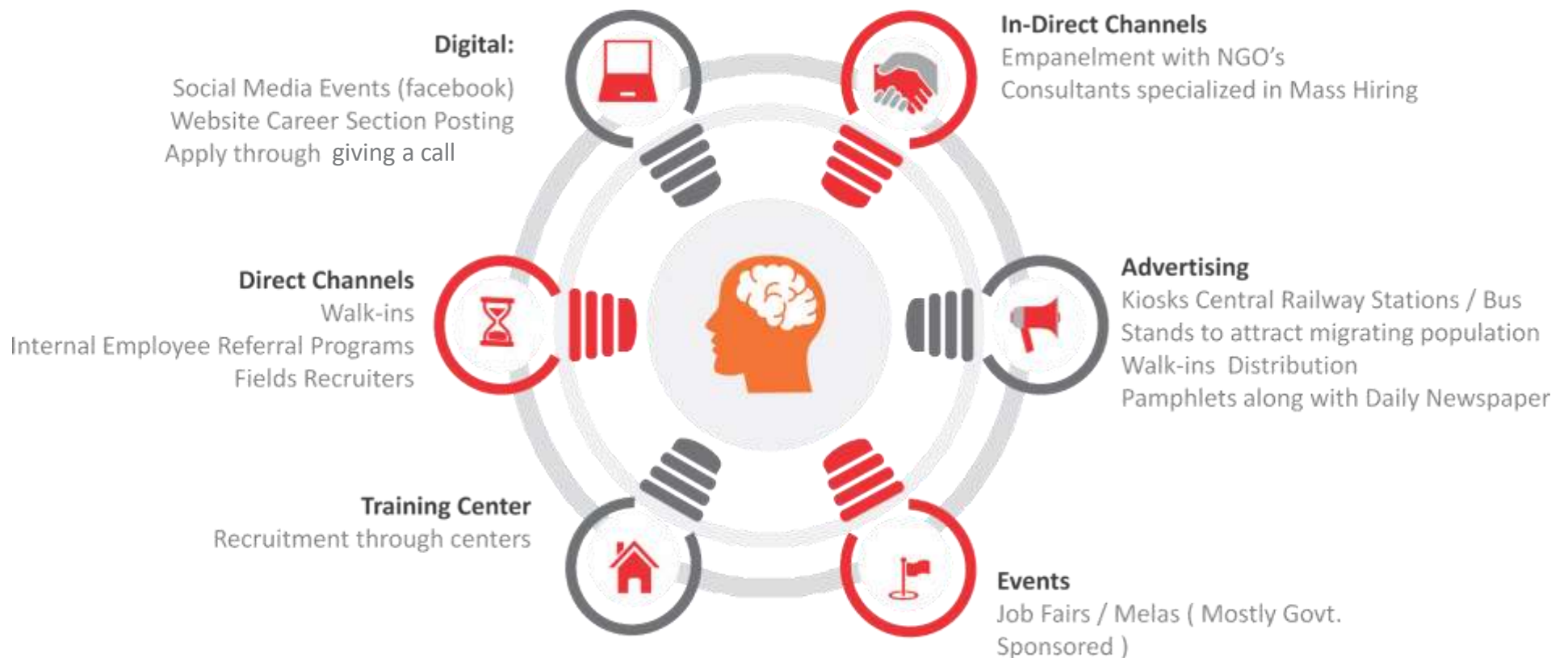- Aadhar card.
- Pan Card

Stage 3

- Assessment and personality check.
- Medical/ Physical fitness test
- Police Verification/Antecedent
- certificate from Native address.
- Saragarhi PSARA / Lateral entry Training starts.
- Saragarhi on boarding process done on successful
  completion of training.
- BGV / PV application sent to Police Commissioner
  Office / BGV Team
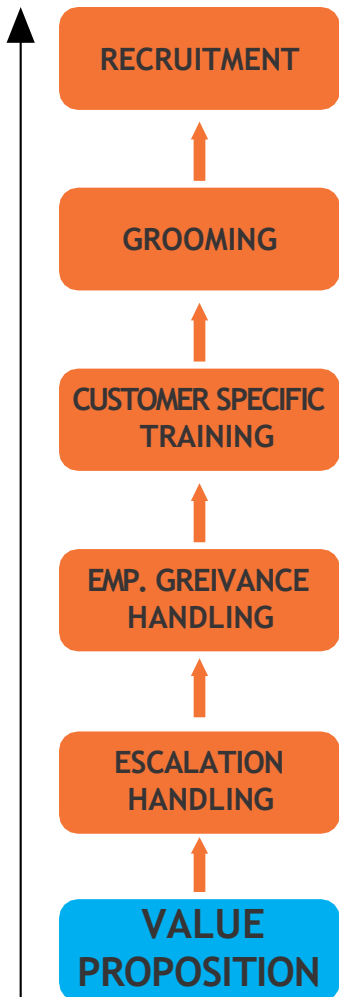- Saragarhi Master profile will be created.

Manned-Guarding | Sourcing Workforce Deployment

Digital:
Social Media Events (facebook)
Website Career Section Posting
Apply through giving a call

In-Direct Channels
Empanelment with NGO's
Consultants specialized in Mass Hiring

Direct Channels
Walk-ins
Internal Employee Referral Programs
Fields Recruiters

Advertising
Kiosks Central Railway Stations / Bus
Stands to attract migrating population
Walk-ins Distribution
Pamphlets along with Daily Newspaper

Training Center
Recruitment through centers

Events
Job Fairs / Melas (Mostly Govt.
Sponsored)

VALUE PROPOSITION-
RECRUITMENT & TRAINING

- RECRUITMENT
- GROOMING
- CUSTOMER SPECIFIC TRAINING
- EMP. GREIVANCE HANDLING
- ESCALATION HANDLING
- VALUE PROPOSITION → Induction Psara Training → QUALITY REFRESHER TRAINING → CUSTOMIZED TRAINING → WOMEN SAFETY TRAINING

Employee First

EMPLOYEE BENEFITS

Timely salary payment done on 7th of every month
- Bank accounts for all employees
- Incentives & awards to Staff

Secured Job Opportunities
- Bonus
- Provident Fund
- Gratuity

ESIC Benefits
- Medical benefits
- Funeral benefits

Security Seva Diwas
- Every Monday dedicated to solve employee query
- Guards query redressal portal

EMPLOYEE Engagement

Reward & Recognition

Quarterly appreciation for good work – Certificate and memento
- Open house Session at the client site
-

Career Progression
- Saragarhi Enhancement Program
- PoSH Training
- Specialized Training

LONG TERM SERVICE AWARD
Frequency : ONCE IN FIVE / TEN YEARS
Category: INDIVIDUAL

Duty Before Self

Display of any remarkable work beyond the line of duty get a shout out on the Saragarhi Official Social media channel.

24x7 – CALL Center Support

TRAINING

TRAINING & DEVELOPMENT

SARAGARHI™ SECURITY SOLUTIONS

Pre Boarding

- ▶ Pre-Deployment Training as per Specific Client Site based Requirements.
- ▶ Site Training–Safety Evacuation and Emergency Response
- ▶ BMS/CEMS Operations

OJT (On Job Training)

- ▶ Role and Responsibilities at the Duty Post
- ▶ Effective Frisking
- ▶ Staff, visitors ID Card verification
- ▶ Gate Management
- ▶ Crowd Control
- ▶ Maintenance of Registers
- ▶ General Duty Reporting
- ▶ Incident Reporting

Monthly Refresher Training at Customers Site

- ▶ Fire Safety Training
- ▶ Training on handling of Security Equipment
- ▶ Soft Skills & Communication Training
- ▶ First Aid
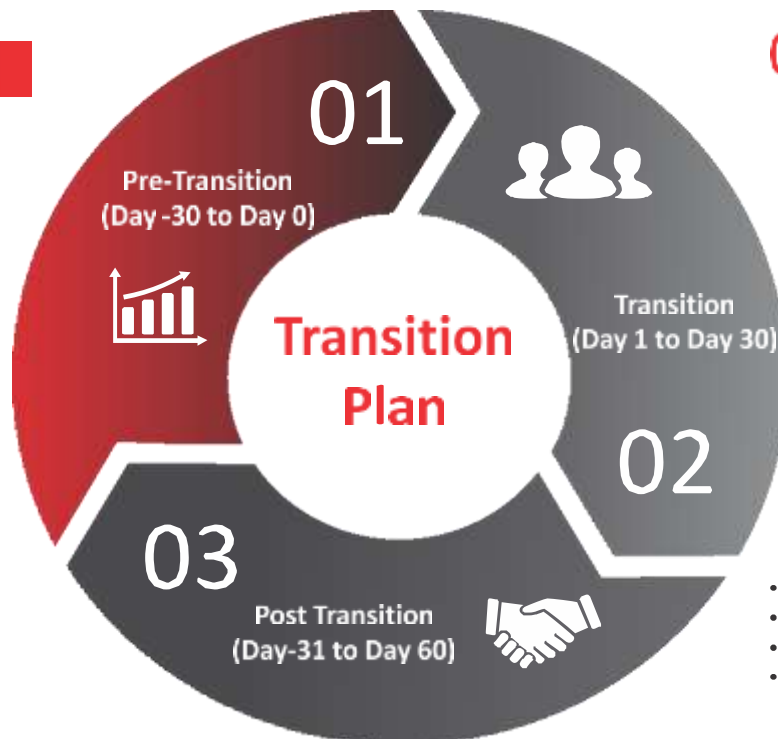- ▶ Quick Response to Incidents

OPERATIONS

Delivery Mechanism | Lead Time for Implementation

01 Pre-Transition

- Transition Team Formation
- Kick-off Meeting & Finalization of Go-Live Date
- Deployment Planning
  - Manpower + Technology required
  - Skill & Competency Matrix
  - Induction & Training
- Technology, Tools & Tackles Deployment, Uniforms, ID Cards, PPE, Consumable, Basic-Tools & Tackles, etc.

Pre-Transition (Day -30 to Day 0)

01

Transition Plan

Transition (Day 1 to Day 30)

02

Post Transition (Day-31 to Day 60)

03

02 Transition

- Trainings (Class room, OJT, EAP sessions, POSH, etc)
- Individual Job Card/Task
- Digitized SLA tracking
- SOP, SOW/Checklist fine tuning

03 Post Transition

- Snag point closure.
- Training Planner
- Total Manpower deployment
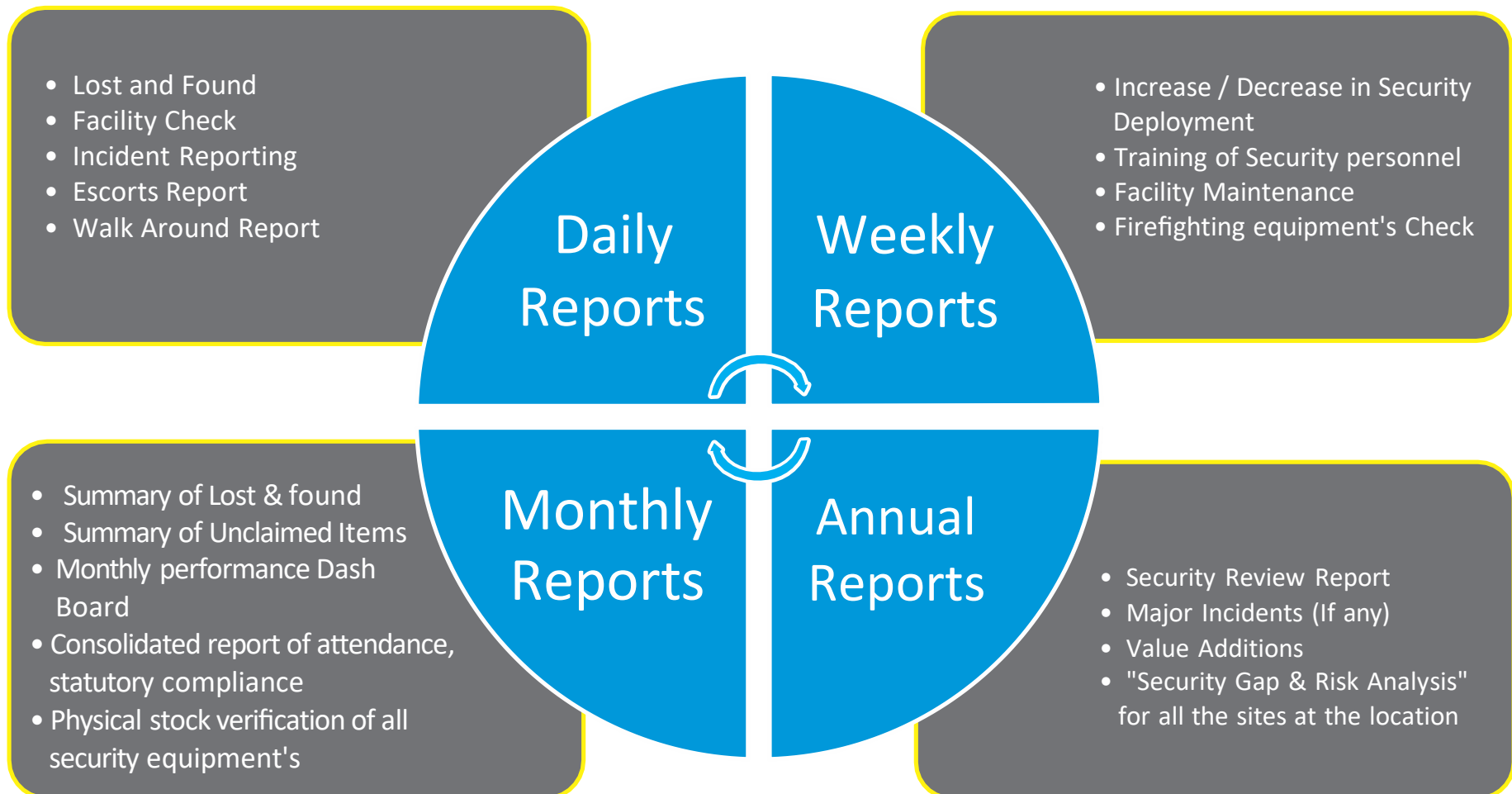- Employee Engagement Activities

MIS Reporting

- Site Reports on daily, weekly, monthly basis (Snags & Performance reports)
- Manpower Deployment Reports
- Monthly Machinery Deployment & Consumable Report
- Correction, Prevention & Action Reports
- Monthly Business Reviews Reports
- Business Satisfaction Reports
- Fortnightly/Monthly Training Reports
- Monthly Maintenance of Equipment Reports

Compliance Monitoring -Regulated Reports

Daily Reports
- Lost and Found
- Facility Check
- Incident Reporting
- Escorts Report
- Walk Around Report

Weekly Reports
- Increase / Decrease in Security Deployment
- Training of Security personnel
- Facility Maintenance
- Firefighting equipment's Check

Monthly Reports
- Summary of Lost & found
- Summary of Unclaimed Items
- Monthly performance Dash Board
- Consolidated report of attendance, statutory compliance
- Physical stock verification of all security equipment's

Annual Reports
- Security Review Report
- Major Incidents (If any)
- Value Additions
- "Security Gap & Risk Analysis" for all the sites at the location

Technology Services

SARAGARHI Man Tech Solutions

Saragarhi integrated security solution is futuristic approach of combining manpower, electronic security and Command Center Solution to mitigate risks for the client's security and safety.

Risk Consulting	+	Software & Technology	+	Systems Integration	+	Security Guards	Command Center Solution

- Static Security
- Escort Guards
- Executive Protection
- Event Security
- Dog Squad
- Emergency Response Services
- Security Consultancy
- Risk Assessment
- Investigation

IBMS & Entrance Security

- CCTV
- Fire Alarm
- Boom Barrier
- Access Control
- Fire Suppression
- Facial recognition
- Video Analytics
- Thermal Cameras
- Turnstile

Command Center

- Remote Monitoring
- Intrusion
- Health Monitoring
- Vehicle Tracking

Business Application

- Fleet Management
- Inventory Management
- Drone Application
- Asset Management

Investigation Services

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INVESTIGATION SERVICES

- Background Screening

- Pre-Matrimonial Investigation

- Post Matrimonial Investigation

OUR APPROACH

- Initial Consultation
- Case Assessment and Strategy Formulation
- Surveillance and Monitoring
- Digital Forensics
- Background Checks
- Gathering Testimonies
- Documentation and Evidence Collection
- Comprehensive Reporting

Beyond the Obvious: We Explore, Investigate, Uncover

Mobile Based Applications

Introduction

Trackkers is a cloud based saas platform which helps security agencies to keep track and optimize there on-field & site resources.

✓ Face Recognition ✓ Cloud Computing ✓ GPS Fencing ✓ QR Code Tech

![Saragarhi Security Solutions logo]

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SECURITY SOLUTIONS

Security Desk (At reception)
(FR Attendance + Visitor Management + All Reporting)

Tterminal

LOGO HERE

T K W AUTO MOTIVE PRIVATE LIMITED

MARK ATTENDANCE	VISITOR MANAGEMENT SYSTEM	SITE MATERIAL MOVEMENT REPORT
ATTENDANCE REPORT	VEHICLE ENTRY-EXIT REPORT	NIGHT PATROL REPORT

Attendance System – Biometric Kiosk

TRACKKERS
Secure-Inform-Protect

Faceto

Rohit Verma
Check-in Success

Faceto

Faceto - Smart Attendance Kiosk

Touchless face recognition based cloud attendance system

Touchless Attendance	Masked Faces	Wide Angle Capture	Geo-fencing Marking	Cloud Technology

Features

- Visible light recognition
- Better hygiene with touchless biometric authentication
- Speedy recognition with dynamic capacity
- Capture range of 2 meter with customizable option
- Face recognition with mask on
- Geofencing technology
- Real time cloud reporting on fingertip

- Android based face recognition technology
- Wider pose angle capture compatible with leading hardware provider
- Low mobile storage memory required
- Easy to configure and deploy system - add & start

For more information :
Web : www.trackkers.com
Mobile : +91-7033854946

Material Movement System

Material Movement

site1 — Update Site

Challan Number & Photo

Driver Number & Photo

Vehicle Number & Photo

Material Load Photo

VEHICLE IN   VEHICLE OUT

SUBMIT MATERIAL MOVEMENT DETAILS

Keep your material delivery and dispatch monitored live.

MATERIAL MOVEMENT TRACKING

Warehouse * Factory * Manufactoring Unit * Showroom Buildings * Construction Sites

MATERIAL IN

Challan No. DC418966   Driver No. 8081294900

Vehicle No. UP70FT9110

ALLOW   NOT-ALLOW

Material In/out details submitted by guard at entry-exit

In/out Movement allow or disallow by management

Vehicle Entry Exit Tracking

Security guard at entry/exit point scans vehicle QR code, pasted on vehicle or from vehicle owner mobile to verify entry exit of only registered vehicle of the facility.

Advantage : No setup cost, no maintenance cost

Entry

Exit

SECURE PARKING

.n/out Movement
allow or disallow by management

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Tuser - Mobile App For
Site User/ Resident / Corporate Employee

1. Profile Management
2. Attendance Reporting
3. Visitor Report Log
4. Guest Invitation (Coming Soon)
5. Complain Submission (Coming Soon)
6. Vehicle Entry-Exit Report (Coming Soon)
7. Add New Daily Help Staff (Coming Soon)
8. Vehicle Entry Exit Report (Coming Soon)

Tmark - Security Guard App

✓ **Mobile based GPS fenced check-ins to ensure that guard is starting his duty only from site.**

✓ **Automatic shift detection with real time reporting**

Attendance At Fingertip

TMARK

Powered by Trackkers.com

Self Login – Individual Mobile for attendance and patrol

Electronic Register – One Mobile For All Guard Attendance & patrol

Diverse Clientele

Why Saragarhi | Our USP's

One Stop Shop -Multiple Services We are a one stop shop for various Integrated Security Solutions

Domain Knowledge and Expertise
We have experience in Integrated Security Management

Excellent Mix Technology & Manpower :
Delivering complete transparency & control

Large Training Network: Our trainers are spread across various regions in India

Dedicated SPOC
We provide dedicated SPOC for our esteemed clients for ease of execution

Technology:
Face recognition & biometric attendance tracking system

Customer Experience Desk:
We offer support for our customer & Associates. Online Platform

In-house capabilities & On-roll Management : Better customer experience & cost saving for client
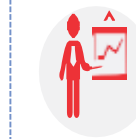
Statutory Compliance: We are compliant as per the statutory requirements

ISO Certification:
We bring in audited systems and high-quality delivery processes

Audits:
Regular safety audits conducted for identifying and plugging gaps

Efficient Employee Engagement Program:
Excellent absentee's management and associate Retention.

Environment, Health & Safety (EHS): We have stringent health, safety and environmental guidelines

ISO & Other Certifications